



Baton Rouge | Covington | Gretna | New Orleans | Slidell

UPDATED AS OF 8/11/2025

Official Refund Policy

Refund credits may be added to your Boys & Girls Clubs of Metro Louisiana account to use towards a future program or reissued to the payment method on file.

Any refund request must be submitted through the parent portal and the member's registration must be withdrawn from the program.

School Year/BGMLA Annual Membership Fee

The \$25 annual membership fee is nonrefundable.

Summer Program Memberships Refunds

- All membership refunds requested will be charged a \$25 processing fee.
- Refunds for members who withdraw before the beginning of summer camp will be granted a 100% refund (less the \$25 processing fee).
- All refunds requested before the end of the first week of summer camp will be granted a 75% refund.
- All refunds requested before the end of the second week of summer camp will be granted a 50% refund.
- No refunds will be granted after the third week of summer camp.
- No refund will be given if a participant is dismissed at any time for disciplinary reasons.

Other Program Fee Refunds

Field Trips

Members who do not attend a field trip will be reimbursed their registration fee less credit card processing fees. Club Directors must verify the member's absence before a refund can be issued.

Transportation

No refunds will be issued for transportation fees. If a member no longer needs transportation, their registration must be withdrawn in the Parent Portal.

Upon registration you will have to sign and agree to this policy. As such, by signing this form you are agreeing to the policies within and understand the refund policies and procedures as outlined.

Angel Nelson
President & CEO

Boys & Girls Clubs of Metro Louisiana

A handwritten signature in black ink, appearing to read 'Angel Nelson', followed by a long horizontal line.